Infoblox Installation Guide for Trinzic 100 Appliance
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Introduction

This guide provides an overview of the Trinzic 100 network service appliance, and explains how to install and configure the appliance.

Product Overview

The Trinzic 100 network service appliance provides reliable, scalable, and secure core network services that include DNS (Domain Name System), DHCP (Dynamic Host Configuration Protocol), IPAM (IP Address Management), NTP server (time services), distribution services (TFTP, FTP, HTTP) and more. The integrated Infoblox approach combines the simplicity of appliances with the power of advanced distributed database technology to control and automate services while achieving availability, manageability, visibility, and control unparalleled by conventional solutions based on legacy technologies.

The Trinzic 100 is a Class A digital appliance per FCC regulations, and it is RoHS and WEEE compliant. You configure and manage the Infoblox appliance through the Infoblox Grid Manager, a GUI that works seamlessly in Windows, Linux, and Mac environments using standard web browsers. For more information about the Grid Manager, refer to the Infoblox NIOS Administrator Guide.

The Trinzic 100 can be configured as a Grid member only, and it is compatible with the Reporting servers.

The Trinzic 100 does not support the following:

- Grid Master and Grid Master Candidate configuration
- Independent appliance configuration
- HA and LAN2 ports
- BGP Anycast DNS
  - The Trinzic 100 appliance supports OSPF Anycast DNS.
- bloxTools service
- NIOS Discovery
- vDiscovery
- Device Discovery (Network Insight)
- DHCP lease history
- DNS query logging

Trinzic 100 Hardware Components

The Trinzic 100 is a 1-U platform. The front panel components include the On/Off switch, fan vent, and the Alarm and Power/Status LEDs. The back panel components include the LAN1, MGMT, console and USB ports, air vent, and AC to DC adaptor connector.

Front Panel

The front panel components are shown in Figure 1 and described in Table 1.

Figure 1 Trinzic 100 Appliance, Front View

Table 1 Front Panel Components
<table>
<thead>
<tr>
<th>Component</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alarm LED</td>
<td>The alarm LED is dark when the power is off, or when the system is rebooting or running. It turns amber when at least one of the services is not functioning. For more information, see Table 2.</td>
</tr>
<tr>
<td>Power/Status LED</td>
<td>The Power/Status LED turns blue when the appliance is powered on. It is dark when the power is off. For more information, see Table 2.</td>
</tr>
<tr>
<td>Fan Vent</td>
<td>A fan vent to help maintain optimum operating temperature. Do not obstruct.</td>
</tr>
<tr>
<td>On/Off Switch</td>
<td>A power switch to turn the power supply on and off. The switch is hidden. You can use a small blunt object, such as a paper clip, to gently push the switch.</td>
</tr>
</tbody>
</table>

**Table 2** Power / Status and Alarm LED Status

<table>
<thead>
<tr>
<th>Power/Status LED</th>
<th>Alarm LED</th>
<th>Description</th>
<th>Corrective Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dark</td>
<td>Dark</td>
<td>The power is off</td>
<td>Plug in the power cable. If the Power/Status LED is still dark, contact Infoblox Technical Support.</td>
</tr>
<tr>
<td>Flashing Blue</td>
<td>Dark</td>
<td>The appliance is starting up.</td>
<td>Wait until the Power/Status LED turns solid blue.</td>
</tr>
<tr>
<td>Blue</td>
<td>Dark</td>
<td>The appliance has successfully started up and is running properly.</td>
<td>N/A</td>
</tr>
<tr>
<td>Blue</td>
<td>Flashing</td>
<td>The network is functional, but at least one of the services is not functioning properly.</td>
<td>Check the status of the services through the Infoblox GUI.</td>
</tr>
<tr>
<td>Blue</td>
<td>Flashing</td>
<td>A product startup failure may have occurred.</td>
<td>Perform a factory reset or contact Infoblox Technical Support.</td>
</tr>
<tr>
<td>Blue</td>
<td>Flashing</td>
<td>A network failure has occurred. The appliance cannot connect to the gateway.</td>
<td>Check network connectivity or contact Infoblox Technical Support.</td>
</tr>
</tbody>
</table>

**Trinzic 100 Appliance Rear Panel**

*Figure 2* shows the rear panel components on the Trinzic 100. For explanations of the Ethernet port LEDs, and console and Ethernet port connector pin assignments, see Ethernet Port LEDs and Interface Connector Pin Assignments.

Table 3 Trinzic 100 Rear Panel Components

<table>
<thead>
<tr>
<th>Component</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Reset Button</td>
<td></td>
</tr>
<tr>
<td>Console Port</td>
<td></td>
</tr>
<tr>
<td>AC to DC Adaptor Connector</td>
<td></td>
</tr>
<tr>
<td>MGMT Port</td>
<td></td>
</tr>
<tr>
<td>USB Port</td>
<td></td>
</tr>
<tr>
<td>LAN 1 Port</td>
<td></td>
</tr>
<tr>
<td>Air Vent</td>
<td></td>
</tr>
</tbody>
</table>

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Reset Button

WARNING: This button is intended for use by Infoblox technicians only. Ensure that you use this button with care if you want to reset the Trinzic 100 to its default factory settings.

As soon as you press the button, the Alarm LED is on. When you hold the button down for 5 seconds or more (but less than 15 seconds), the Alarm LED starts flashing slowly. When you release the button, the Trinzic 100 appliance resets the database. When you hold the button down for 15 seconds or more, the Alarm LED flashes faster. When you release the button, the appliance resets everything, including network settings, to factory settings.

AC to DC Adaptor Connector
An AC to DC power input jack to which you connect the power cable of the AC to DC adaptor that ships with the appliance. Note that using an incompatible adaptor or cable, or improperly connecting the adaptor or cable may cause damage to the appliance.

Console Port
A male DB-9 serial port for a console connection to change basic configuration settings and view basic system functions through the CLI (command line interface). Should you need to use a USB-to-Serial adapter to carry a serial connection over a USB port in a computer that lacks a 9-pin serial interface, use a properly grounded USB-to-Serial dongle to connect to the serial console port. If the dongle connects to a laptop, the laptop must be grounded properly as well. Failure to do so may result in damage to the serial console port of the Infoblox appliance. Infoblox is not responsible for such damage. For DB-9 pin assignments, see Figure 4.

MGMT Port
A 10/100/1000-Mbps gigabit Ethernet port that you can use for appliance management, or DNS or DHCP service. You can enable the MGMT port and define its use through the GUI after the initial setup.

USB Port
Reserved for future use.

LAN1 Port
A 10/100/1000-Mbps gigabit Ethernet port that connects a NIOS appliance to the network. You must use the LAN1 port to set up the appliance initially. It handles all traffic if you do not enable the MGMT port.

Air Vent
An air vent that allows warm air to flow out of the appliance. Do not obstruct.

Trinzic 100 Ethernet Port LEDs
To see the link activity and connection speed of an Ethernet port, you can look at its Activity and Link LEDs. Figure 3 shows the status the LEDs convey through their colors and illumination (steady glow or blinking).

Figure 3 Ethernet Port LEDs

<table>
<thead>
<tr>
<th>Label</th>
<th>Color</th>
<th>Port Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Activity</td>
<td>Blinking Yellow</td>
<td>Link is up and active</td>
</tr>
<tr>
<td></td>
<td>Off</td>
<td>Link is down</td>
</tr>
<tr>
<td>Link</td>
<td>Steady Amber</td>
<td>1000 Mbps</td>
</tr>
<tr>
<td></td>
<td>Steady Green</td>
<td>100 Mbps</td>
</tr>
<tr>
<td></td>
<td>Off</td>
<td>10 Mbps</td>
</tr>
</tbody>
</table>

Trinzic 100 Interface Connector Pin Assignments
An Infoblox Trinzic 100 appliance has three types of ports:

- USB port (reserved for future use)
- Male DB-9 console port
- Two RJ-45 10Base-T/100Base-T/1000Base-T auto-sensing gigabit Ethernet ports

The DB-9 and RJ-45 connector pin assignments are described in Figure 4. The DB-9 pin assignments follow the EIA232 standard. To make a
(serial connection from your management system to the console port, you can use an RJ-45 rollover cable and two female RJ-45-to-female DB-9 adapters, or a female DB-9-to-female DB-9 null modem cable. The RJ-45 pin assignments follow IEEE 802.3 specifications. All Infoblox Ethernet ports are auto-sensing and automatically adjust to standard straight-through and cross-over ethernet cables. 10Base-T Ethernet and 100Base-T fast Ethernet use the same two pairs of wires. The twisted pair of wires connecting to pins 1 and 2 transmit data, and the twisted pair connecting to pins 3 and 6 receive data. For 1000Base-T connections, all four twisted-pair wires are used for bidirectional traffic.)

Figure 4 DB-9 Console Port and RJ-45 Port Pinouts

<table>
<thead>
<tr>
<th>Pin</th>
<th>Signal</th>
<th>Direction</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>(not used)</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Receive</td>
<td>Input</td>
</tr>
<tr>
<td>3</td>
<td>Transmit</td>
<td>Output</td>
</tr>
<tr>
<td>4</td>
<td>DTE Ready</td>
<td>Output</td>
</tr>
<tr>
<td>5</td>
<td>Ground</td>
<td>—</td>
</tr>
<tr>
<td>6</td>
<td>DCE Ready</td>
<td>Input</td>
</tr>
<tr>
<td>7</td>
<td>RTS (Request to Send)</td>
<td>Output</td>
</tr>
<tr>
<td>8</td>
<td>CTS (Clear to Send)</td>
<td>Output</td>
</tr>
<tr>
<td>9</td>
<td>(not used)</td>
<td></td>
</tr>
</tbody>
</table>

RJ-45 Ethernet Ports

<table>
<thead>
<tr>
<th>Pin</th>
<th>10Base-T 100Base-T Signal</th>
<th>1000Base-T Signal</th>
<th>T568A Straight-Through Wire Color</th>
<th>T568B Straight-Through Wire Color</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Transmit +</td>
<td>BI_DA+</td>
<td>White/Green</td>
<td>White/Orange</td>
</tr>
<tr>
<td>2</td>
<td>Transmit -</td>
<td>BI_DA-</td>
<td>Green</td>
<td>Orange</td>
</tr>
<tr>
<td>3</td>
<td>Receive +</td>
<td>BI_DB+</td>
<td>White/Orange</td>
<td>White/Green</td>
</tr>
<tr>
<td>4</td>
<td>(not used)</td>
<td>BI_DC+</td>
<td>Blue</td>
<td>Blue</td>
</tr>
<tr>
<td>5</td>
<td>(not used)</td>
<td>BI_DC-</td>
<td>White/Blue</td>
<td>White/Blue</td>
</tr>
<tr>
<td>6</td>
<td>Receive -</td>
<td>BI_DB-</td>
<td>Orange</td>
<td>Green</td>
</tr>
</tbody>
</table>
System, Environmental, and Power Specifications

System specifications describe the physical characteristics of the Trinzic 100. Environmental specifications describe the temperature and moisture limits it can withstand. Power specifications describe the electrical range within which the appliance circuitry can operate.

System Specifications

- Form Factor: 1-U appliance
- Dimensions: 1.73 in H x 7.87 in W x 9.17 in D (44 mm H X 200 mm W X 233 mm D)
- Weight: Approximately 4 pounds (1.81437 kg)
- Ethernet Ports: MGMT and LAN1– auto-sensing 10Base-T/100Base-T/1000Base-T
- Serial Port: DB-9 (9600/8n1, Xon/Xoff)

Environmental Specifications

- Operating Temperature: 41F – 95F (5C – 35C)
- Storage temperature: -13F – 158F (-25C to 70C)
- Relative Humidity: 10% - 90% (non-condensing)

Electrical Power Specifications

- Input Voltage
  - U.S./Europe: 100 – 240 VAC switchable, 50 – 60 HZ
- Output Power: 60 watts

Installing the Trinzic 100 Appliance

Follow the instructions to rack mount the Trinzic 100 appliance, connect it to a power source, and cable it to a network. Before proceeding, review the Infoblox Safety Guide and follow the necessary precautions.

Rack Mounting

The Trinzic 100 appliance mounts into a standard 19” (48 cm) equipment rack. You can purchase an accessory kit (Part Number: T-100-RACKKIT) that contains the following: a pair of rack brackets, a power adapter clamp with two captive screws, four (4) 6-32 screws, and four (4) 10-32 screws. For information about the accessory kit, contact your Infoblox sales representative. To mount the appliance to an equipment rack, you also need a #2 screwdriver with a cross-headed tip.

To mount the appliance to an equipment rack:

1. Carefully place the Trinzic 100 appliance on a flat surface with its bottom side up.
2. Attach the two rack brackets to the chassis using two (2) 6-32 screws on each bracket, as shown in Figure 4.

Figure 4 Attaching Rack Brackets to the Chassis
3. Flip the appliance/rack bracket assembly over and put it on a flat surface.
4. Place the power adapter over the “PLACE POWER ADAPTER HERE” area on either the right or left rack bracket, as shown in Figure 5. Ensure that the AC input faces the rear of the appliance and the DC output faces toward the front. You can use the cable management brackets to route the DC cable to the rear of the appliance.

Figure 5 Placing the Power Adapter on the Rack Bracket

5. Place the power adapter clamp on top of the power adapter, and then secure the clamp to the rack bracket by sliding the tabs on the clamp under the clips on the rack bracket, as shown in Figure 6.

Figure 6 Securing the Clamp on the Power Adapter
6. Gently press the clamp down and secure the clamp to the rack bracket by tightening the captive screws, as shown in Figure 7.

*Figure 7 Tightening the Captive Screws on the Clamp*

7. Optionally, route the IO cables to the front of the appliance through the opening on the front of the rack bracket.
8. Place the entire assembly on an equipment rack and secure the rack ears to the rack with two (2) 10-32 screws on each side of the rack, as shown in Figure 8.

*Figure 8 Securing Rack Ears to the Rack*

---

**Note:** If you choose not to rack-mount the Trinzic 100 appliance, place the unit horizontally on a stable, cool flat surface, resting on all four rubber feet.

---

### Powering the Appliance

To power the appliance:

1. Connect the AC to DC adaptor cable from the back of the appliance to a properly grounded and rated power circuit that meets the provisions of the current edition of the National Electrical Code, or other wiring rules that apply to your location. Make sure that the outlet is near the appliance and is easily accessible.
2. The appliance is automatically powered on after you have properly connected the AC to DC adaptor cable. The Power LED on the front panel glows blue when the power is on.

### Cabling the Appliance to a Network

1. Use a Category 5/6 Ethernet cable to connect the LAN1 port on the Trinzic 100 appliance to your network switch or router. (Category 5 cable supports up to 100 Mbps; Category 5e/6 supports up to 1Gbps operation.)
2. The Trinzic 100 appliance automatically negotiates the optimal connection speed and transmission type (full or half duplex) on the physical links between its LAN1 port and the Ethernet port on the switch or load balancer.

*Figure 9 Cabling a Trinzic 100 Appliance to a Network*
Note: If the appliance fails to auto-negotiate the optimal settings, refer to the Infoblox NIOS Administrator Guide for steps to resolve the problem.

3. Use the Infoblox GUI to access the Infoblox appliance from the Grid Master. Through the GUI, you can set up and administer the appliance. For management system requirements and access instructions, see Accessing the Trinzic 100 Appliance.

Accessing the Trinzic 100 Appliance

After completing the steps in Cabling the Appliance to a Network, you can make an SSHv2 connection and access the CLI through an SSHv2 client. You can also access the CLI by connecting a serial cable directly from the console port of a management system to the console port on the appliance, and using a terminal emulation program. The management system is the computer from which you configure and monitor the Infoblox appliance. You can access the appliance from the management system remotely across an Ethernet network or directly through a serial cable. The management system must meet the following requirements to operate an Infoblox appliance.

Table 1 Software and Hardware Requirements for the Management System

<table>
<thead>
<tr>
<th>Management System Software Requirements</th>
<th>Management System Hardware Requirements</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>CLI ACCESS</strong></td>
<td>• Minimum System: 500 MHz CPU with 256 MB RAM available to the Infoblox GUI, and 256 Kbps connectivity to an Infoblox appliance</td>
</tr>
<tr>
<td>• Secure Socket Shell (SSH) client that supports SSHv2</td>
<td></td>
</tr>
<tr>
<td>• Terminal emulation program, such as minicom or Hilgraeve Hyperterminal®.</td>
<td>• Recommended System: 1 GHz (or higher) CPU with 512 MB RAM available for the Infoblox GUI, and network connectivity to an Infoblox appliance</td>
</tr>
<tr>
<td></td>
<td>• Monitor Resolution: Minimum: 1024 x 768 Recommended: 1280 x 800 or better</td>
</tr>
</tbody>
</table>

Connecting to the Appliance

Before you can access and configure the Trinzic 100 appliance through the Grid Master, you must be able to make a network connection to it. You must use the LAN1 port to connect to the appliance. The default network settings of the LAN1 port are 192.168.1.2/24 with a gateway at 192.168.1.1 (the MGMT port does not have default network settings). To change these settings to suit your network, use the console port.

Console Port

The Infoblox appliance has a male DB-9 console port on the front panel. You can log in to the appliance through this port and specify initial network settings using the Infoblox CLI.

Note: Only a properly grounded USB-to-Serial dongle is allowed to connect to the serial console port. If the dongle is connected to a laptop, this laptop must be grounded properly as well. Failure to do so may result in damage to the serial console port of the Infoblox appliance. Infoblox is not responsible for such damage.

1. Connect a console cable from the console port of the management system to the console port of the Infoblox appliance.
2. Using a serial terminal emulation program such as Hilgraeve Hyperterminal® (provided with Windows® operating systems), launch a session. The connection settings are:
   • Bits per second: 9600
   • Stop bits: 1
   • Data bits: 8
   • Flow control: Xon/Xoff
   • Parity: None
3. Log in using the default user name and password admin and infoblox. User names and passwords are case-sensitive.
4. To change the network settings from the default, enter the set network command. Then enter information as prompted to change the IP address, netmask, and gateway for the LAN1 port.
   ```
   Infoblox > set network
   Enter IP address: <LAN1 port IP address>
   Enter netmask: [Default: 255.255.255.0]: netmask
   Enter gateway address [Default: n.n.n.1]: <gateway IP address>
   Become grid member? (y or n): n
   ```
5. You can now access the Trinzic 100 appliance through the Grid Master. For information about how to log in to the Grid Master and the Infoblox GUI, refer to the Infoblox NIOS Administrator Guide.

Auto Provisioning NIOS Appliances
In addition to using the Grid Setup Wizard or access the Join Grid dialog box to join appliances to a Grid, you can set up a NIOS appliance using the auto provision feature, which allows a DHCP server to automatically assign an IP address to the appliance. You can then join the auto-provisioned appliance to a Grid.

Auto-provisioning is enabled by default for physical appliances, but it is not supported for vNIOS appliances. When you connect the appliance to the network, a lease request is automatically sent to the DHCP server. The DHCP server fingerprints the client as “Infoblox Appliance”, as the DHCP client provides the unique option sequence (1,28,2,3,3,15,6,12) and vendor ID (INFOBLOX). The DHCP server assigns a DHCP lease and a dynamic IP address to the appliance. If the DHCP lease request fails, the default IP address is assigned to the appliance. The DHCP client tries to send the lease request for a duration of one minute when the appliance is either in the factory default state or in the auto-configured default IP address state after a reboot. If you do not use auto-provisioning to set up the appliance, then you can wait one minute before connecting the appliance to the network. Otherwise, the DHCP server will assign a dynamic IP address to the appliance. Note that if you have already set the IP address for the appliance through the Infoblox CLI, GUI, or API, then auto-provisioning is disabled for the appliance and the lease address is not requested. When auto-provisioning is enabled for an appliance, the DNS, DHCP, FTP, TFTP, HTTP, NTP, bloxTools, Captive Portal, Reporting services, as well as backup and restore are disabled for the member until a static IP address is set for the appliance. You can join a single appliance or HA pair to the Grid. After the appliance joins the Grid, the static IP address is set for the appliance.

Complete the following to set up an appliance using auto-provisioning and to join the auto-provisioned appliance to the Grid Master:

1. Connect the appliance to a network by using an Ethernet cable. For information about cabling the appliance to a network, refer to Cabling the Appliance to a Network.

2. Connect the appliance to a power source and turn on the power. For information about powering the appliance, refer to Powering the Appliance.
   
   A lease request is automatically sent to the DHCP server, and it assigns a DHCP lease and a dynamic IP address to the appliance. The DHCP client tries to send the lease request for a duration of one minute and if the request fails, the default IP address (192.168.1.2) is assigned to the appliance.

3. Join the appliance to the Grid Master. For information about joining an appliance to the Grid Master, refer to the NIOS Administrator Guide.
   
   A static IP address is set and auto-provisioning is automatically disabled for the appliance after it joins the Grid. If the Grid member fails to join the Grid, then the remote console is enabled for the appliance and you can join the appliance to the Grid through the remote console. You can login to the remote console using the user name, admin and the Grid shared secret as the password.

Note: When auto-provisioning is disabled for an appliance and the network address is not preserved, auto-provisioning will be re-enabled and a DHCP lease request is sent to the DHCP server if you reset the appliance using the CLI command `reset all` or reset the database using the CLI command `reset database`. However, if the static IP address for an appliance is set and network settings are preserved, auto-provisioning will be re-enabled for the appliance but the lease address will not be requested if you reset the database using the CLI command `reset database`.

Infoblox GUI

You can view data and configuration settings, and make configuration changes on the Trinzic 100 when you access the Grid Master through the Infoblox GUI. For more information about the Infoblox GUI, refer to the Infoblox NIOS Administrator Guide.

Figure 10 Infoblox GUI Overview
Infoblox CLI

The Infoblox CLI allows you to configure and monitor the appliance using a small set of Infoblox commands. You can access the Infoblox CLI through a direct console connection from your management system to the Infoblox appliance. (For more information, see Console Port.) You can also enable remote console access—that is, SSHv2 (Secure Shell version 2) access—through the Grid Master, and then access the CLI from a remote location using an SSHv2 client. For more information, refer to the Infoblox NIOS Administrator Guide.

Using CLI Help

You can display a list of available CLI commands by typing help at the command prompt. For example:

```
Infoblox > help
help
? Display help
delete Delete files
dig Perform a DNS lookup and print the results
exit Exit command interpreter
help Display help
ping Send ICMP ECHO
quit Exit command interpreter
reboot Reboot device
reset Reset system settings
set Set current system settings
show Show current system settings
shutdown Shutdown device
traceroute Route path diagnostic
ddns_add Send DDNS update to add a record
ddns_delete Send DDNS update to delete a record
rotate Rotate files
```

To view an in-depth explanation of a CLI command and its syntax, type help command after the command. For example:

```
Infoblox > help rotate
Synopsis:
rotate log [ syslog | debug | audit | ifmapserver ]
rotate file groupname filename [ filename2, filename3, ...]
Description:
```

Copyright ©2018, Infoblox, Inc. All right reserved.
Rotates the specified log file, up to 10 previous.
logfiles will be preserved

The two main groups of Infoblox CLI commands are set and show. To see the complete list of the set commands, enter help set after the command prompt. Likewise, to see a complete list of the show commands, enter help show. For information about the CLI commands, refer to the Infoblox CLI Guide.